

2027 Booking Contract

Dates of stay from : @DATEDEB to : @DATEFIN

☒ Pitch

Arrival from 3:00 pm — Departure before 11:30 am

	Length	Width	Area
Tent and ground sheet	m	m	m ²
Caravan	m	m	m ²
Motorhome	m	m	m ²
Awning	m	m	m ²
Trailer	m	m	m ²

Quantity	€/night	Nb of nights	€
Pitch package @DESCRIP @CODEHE			
Trailer			
Additional small tent and ground sheet			
Additional car			
Additional camper			
Pitch selection			
Tourist tax : €0.30 / adult / day			@TAXSEJ
Booking fee			8,00 €
Cancellation insurance 3.50%			@ANNULATION
		Total of stay	@MONTANT SEJ
		30% deposit	@THARRHE S

Special request

☐ Accommodation :

Arrival from 3:00 pm Departure before 10:00 am

Quantity	Nb of nights	Price in €
POD Cabin		
Maori canvas tent		
Shepherd's cabin		
HLL Morea 5 berths		
4-berth Mobile Home		
4-berth Mobile Home Bergamo		
6-berth Mobile Home		
6-berth Mobile Home Comfort		
Additional car		
End-of-stay cleaning	For the stay	
Bed linen hire	For the stay	
Trailer	For the stay	
Pitch selection	For the stay	
Tourist tax : €0.60 / adult / day		@TAXSEJ
Booking fee		0,00 €
Cancellation insurance 3.50%		@ANNULATION
	Total of stay	@MONTANTSEJ
	30% deposit	@THARRHES

Special request

Surname : @NAME
First name : @PRENOM
Address : @ADR1
Postcode : @CP
City : @VILLE
Country : @PAYER
Phone : @TEL
Mobile/GSM : @PORTABLE
Email : @EMAIL
Nationality :

Véhicule n° d'immatriculation : _____
Make : _____

Colour : _____

☐ Group composition :

Surname	First name	Date of birth
1)		
2)		
3)		
4)		
5)		
6)		

Method of payment : ☐ Cheque à l'ordre SARL Camping Le Rey ☐ Holiday voucher (Chèque vacances) (A.N.C.V.)
☐ Bank transfer IBAN : FR76 1333 5000 4008 0007 7794 504 –
BIC : CEPAFRPP333 – SARL CAMPING LE REY

☐ Je reconnais avoir pris connaissance du tarif, du descriptif et des conditions générales de location ou des conditions générales de réservation d'un emplacement camping. Je m'engage à respecter le règlement intérieur du camping.

Done at LOUVIE JUZON, on @DJ

CUSTOMER SIGNATURE

CAMPSITE SIGNATURE

SUMMARY OF GENERAL BOOKING CONDITIONS

ARTICLE 2 – BOOKINGS

The booking only becomes effective upon receipt of the 30% deposit together with the booking contract duly completed and signed.
The Order shall only be deemed final once the Provider has sent the Customer confirmation of acceptance of the Order by email within 24 hours. The deposit shall be deducted from the amount of the fees...

ARTICLE 3 - BALANCE

THE BALANCE OF THE STAY must be paid 30 days before the date of arrival...

ARTICLE 10.3. CANCELLATION

In the event of cancellation of the Booking by the Customer after its acceptance by the Provider, for any reason whatsoever other than force majeure :

- more than 30 days before the scheduled date of the booked Rental, the deposit paid at the Booking, as defined in the article of these GTS, shall be refunded to the customer, less €8 for processing and administration fees
- less than 30 days before the scheduled date of the booked Rental, the deposit paid at the Booking, as defined in the article of these GTS, shall be retained as of right by the Provider as cancellation compensation, and shall not give rise to any refund.

Camping Le REY - 1 route de Lourdes – 64260 LOUVIE JUZON - Tel. : +33 5 59 05 78 52
Website : www.camping-le-rey.eu - Email : contact@camping-le-rey.eu



- less than 15 days before the scheduled date of the booked Rental, the customer is required to pay the full price of the stay and shall not be entitled to any refund.

A « cancellation » insurance may be taken out in your rental contract. This insurance reimburses the debit you are required to pay in the event of cancellation of your stay, calculated according to our rental conditions and the clauses of this insurance (see IPID information sheet at www.camping-le-rey.eu).

ARTICLE 11 - PUBLIC LIABILITY

Le Client hébergé sur un emplacement ou dans un hébergement doit obligatoirement être assuré en responsabilité civile. Une attestation d'assurance pourra être demandée au Client avant le début de la prestation.

ARTICLE 12 - PETS

Les animaux ne sont pas acceptés en juillet et août. Hors ces deux mois, ils sont acceptés, uniquement sur les emplacements de 1 à 7 (exceptés les chiens de la 1ère et 2ème catégorie) moyennant une redevance payable lors de votre réservation. Lorsqu'ils sont autorisés, ils doivent être tenus en laisse en permanence. Ils sont interdits aux abords de la piscine, dans le snack et dans les sanitaires. Le carnet de vaccination pour les chiens et les chats doit être à jour.

ARTICLE 13 - INTERNAL REGULATIONS

An internal regulation is displayed at the entrance to the establishment and at reception. The Customer is required to read it and to comply with it. A copy may be sent upon request.

Please note that for bathing only swim briefs and trunks, bikinis and one-piece swimsuits are permitted, as opposed to any other clothing. It is prohibited to plug electric cars into the campsite power points or mobile homes.

GENERAL BOOKING CONDITIONS

DEFINITIONS :

ORDER or BOOKING or RENTAL : Purchase of Services.

SERVICES : Rental accommodation or pitch.

ACCOMMODATION : Tent, caravan, mobile leisure home and light leisure dwelling.

GENERAL TERMS OF SALE : GTS

ARTICLE 1 - SCOPE

Les présentes Conditions Générales de Vente s'appliquent, sans restriction ni réserve à toute location d'hébergement ou d'emplacement sur le terrain de camping Le Rey exploité par Madame MICHEL Céline et Monsieur MICHEL Arnaud ('le Prestataire') aux clients non professionnels ('Les Clients ou le Client') sur son la brochure papier. Les caractéristiques principales des Services sont présentées sur la brochure. Le Client est tenu d'en prendre connaissance avant toute passation de commande. Le choix et l'achat d'un Service est de la seule responsabilité du Client. Les coordonnées du Prestataire sont les suivantes : Camping Le Rey, 1 route de Lourdes - 64260 LOUVIE JUZON

These terms apply to the exclusion of all other conditions, in particular those applicable to other sales channels of the Services. Failing proof to the contrary, the data recorded in the attached contract constitutes proof of all transactions concluded with the Customer.

Under the conditions defined by the French Data Protection Act and the European Data Protection Regulation, the Customer has, at any time, a right of access, rectification and objection regarding all of their personal data, by writing by post and proving their identity, to : Camping Le Rey, 1 route de Lourdes - 64260 LOUVIE JUZON.

The Customer declares that they have read these General Terms of Sale and accepted them by ticking the box provided for this purpose.

ARTICLE 2 – BOOKINGS

The Customer selects on the website the services they wish to order, according to the following terms:

The booking only becomes effective upon receipt of the 30% deposit.

It is the customer's responsibility to check the accuracy of the order and to report any error immediately. The order shall only be deemed final after the provider has sent the customer confirmation of acceptance of the order by email within 24 hours.

Any order placed on the website www.camping-le-rey.eu constitutes the formation of a contract concluded at a distance between the customer and the provider.

Any order is in the customer's name and may not, under any circumstances, be transferred.

ARTICLE 3 - BALANCE

THE BALANCE OF THE STAY must be paid 30 days before the date of arrival. No reduction shall be granted in the event of late arrival or early departure.

In accordance with Article L.121-21-8 of the French Consumer Code, please note that accommodation service provisions, which must be provided on a specific date or for a specific period, are not subject to the 14-day right of withdrawal.

ARTICLE 4 - PAYMENTS

Payments made by the customer shall only be considered final after the Provider has actually collected the sums due.

Late payment shall result in the immediate enforceability of all sums due by the Customer, without prejudice to any other action which the Provider would be entitled to bring against the Customer in this respect.

4.1. NON-COMPLIANCE WITH PAYMENT TERMS

Furthermore, the Provider reserves the right, in the event of non-compliance with the above payment conditions, to suspend or cancel the supply of the Services ordered by the Customer and/or to suspend the performance of its obligations.

4.2. MEANS OF PAYMENT

No additional fees, in excess of the costs incurred by the Provider for the use of a means of payment, may be charged to the Customer.

ARTICLE 5 – PRICES

The prices or information published on our website www.camping-le-rey.eu are basic prices not including optional services (texts and photos non-contractual).

The price agreed at the time of booking includes the applicable VAT.

The contractual price may be subject to change within legal and regulatory limits where variations in applicable VAT rates occur between the booking date and the date of payment of the balance. « Partner » benefits and promotions cannot be applied to a booking already paid in full or in part.

ARTICLE 6 - TOURIST TAX

The tourist tax, collected on behalf of the Communauté de communes de la vallée d'Ossau (CCVO), is not included in the prices. Its amount is set per person per day and varies depending on the destination. It is payable at the time of Booking.

ARTICLE 7 - SECURITY DEPOSIT

For accommodation rentals, a security deposit of €350 is required from the tenant on the day the keys are handed over. It is returned within 15 days after the end of the rental, less any costs for restoration, cleaning not ordered in advance (€55), unpaid services, loss of keys (€75) given to you upon arrival...

This deposit does not constitute a limit of liability.



ARTICLE 8 - AVAILABILITY

The accommodation or pitch may be occupied from 3:00 pm on the day of arrival and must be vacated by 10:00 am for accommodation and 12:00 noon for bare pitches on the day of departure.

The inventory is provided in the accommodation. The tenant is required to check it and to report any discrepancy on the same day.

Any dissatisfaction regarding cleanliness must be reported upon arrival before settling into the accommodation. No claim shall be accepted after settling into the accommodation.

ARTICLE 9 - USE OF SERVICES

Accommodation and pitches are designed for a set number of occupants at the rental and may under no circumstances be occupied by more people (including children and babies). In such cases, the campsite manager is entitled to refuse any additional person.

Minors not accompanied by one of their parents or legal guardian cannot be admitted.

ARTICLE 10 – LATE ARRIVAL, INTERRUPTION OR CANCELLATION OF STAY BY THE CUSTOMER

No reduction shall be granted in the event of late arrival, early departure or change in the number of people (whether for all or part of the planned stay).

10.1. AMENDMENT

In the event of changes to dates or to the number of people, the Provider shall endeavour to accept date modification requests as far as possible, subject to availability, at no additional cost.

Any request to reduce the length of stay shall be treated by the Provider as a partial cancellation, the consequences of which are governed by article 10.3.

10.2. INTERRUPTION

An early departure shall not give rise to any refund from the Provider.

10.3. CANCELLATION

In the event of cancellation of the Booking by the Customer after its acceptance by the Provider, for any reason whatsoever other than force majeure :

more than 30 days before the scheduled date of the booked Rental, the deposit paid at the Booking, as defined in the article of these GTS, shall be refunded to the customer, less €8 for processing and administration fees

less than 30 days before the scheduled date of the booked Rental, the deposit paid at the Booking, as defined in the article of these GTS, shall be retained as of right by the Provider as cancellation compensation, and shall not give rise to any refund.

less than 15 days before the scheduled date of the booked Rental, the customer is required to pay the full price of the stay and shall not be entitled to any refund.

Any cancellation of booking must be made in writing and sent to the campsite by registered letter with acknowledgement of receipt. The deadlines are calculated from the date of receipt of the letter with acknowledgement of receipt.

A « cancellation » insurance may be taken out in your rental contract. This insurance reimburses the debit you are required to pay in the event of cancellation of your stay, calculated according to our rental conditions and the clauses of this insurance (see IPID information sheet at www.camping-le-rey.eu).

ARTICLE 11 - CUSTOMER LIABILITY

The Customer staying on a pitch or in an accommodation must hold public liability insurance. A certificate of insurance may be requested from the Customer before the start of the service.

ARTICLE 12 - PETS

Les animaux ne sont pas acceptés en juillet et août. Hors ces deux mois, ils sont acceptés, uniquement sur les emplacements de 1 à 7 (exceptés les chiens de la 1ère et 2ème catégorie) moyennant une redevance payable lors de votre réservation. Lorsqu'ils sont autorisés, ils doivent être tenus en laisse en permanence. Ils sont interdits aux abords de la piscine, dans le snack et dans les sanitaires. Le carnet de vaccination pour les chiens et les chats doit être à jour.

ARTICLE 13 - INTERNAL REGULATIONS

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Please note that for bathing only swim briefs and trunks, bikinis and one-piece swimsuits are permitted, as opposed to any other clothing. It is prohibited to plug electric cars into the campsite power points or mobile homes.

ARTICLE 14 - PROVIDER LIABILITY – WARRANTY

The Provider guarantees the Customer, in accordance with the legal provisions and without additional payment, against any non-conformity or hidden defect arising from a design or production fault in the Services ordered.

In order to assert their rights, the Customer must inform the Provider, in writing, of the existence of defects or non-conformities within a maximum of 2 hours from the supply of the Services.

The Provider shall refund or rectify or have rectified (as far as possible) the services deemed defective as soon as possible and no later than 2 days after the Provider becomes aware of the defect. The refund will be made by credit to the Customer's bank account or by cheque sent to the Customer.

The Provider's warranty is limited to refunding the Services actually paid for by the Customer and the Provider may not be held liable or in default for any delay or non-performance arising from a force majeure event normally recognised by French case law.

The Services provided through the Provider's website www.camping-le-rey.eu comply with the regulations in force in France.



ARTICLE 15 - RIGHT OF WITHDRAWAL

Activities relating to the organisation and sale of stays or excursions on a specific date or for a specific period are not subject to the withdrawal period applicable to distance selling.

ARTICLE 16 – PERSONAL DATA PROTECTION

The Provider, who has drafted this document, processes personal data on the following legal bases:

- Either the legitimate interest pursued by the Provider when pursuing the following purposes :
 - prospecting
 - managing relations with its customers and prospects,
 - organising, registering and inviting people to the Provider's events,
 - processing, performing, prospecting, producing, managing and following up customers' requests and files,
 - drawing up deeds on behalf of its customers.
- Or compliance with legal and regulatory obligations where processing is carried out for the following purposes:
 - prevention of money laundering and terrorist financing and the fight against corruption,
 - invoicing,
 - accounting.

The Provider only retains data for the time necessary for the operations for which they were collected and in accordance with the regulations in force.

In this respect, customer data are kept for the duration of the contractual relationship plus 3 years for marketing and prospecting purposes, without prejudice to retention obligations or limitation periods. In matters of prevention of money laundering and terrorist financing, data are kept for 5 years after the end of relations with the Provider. In matters of accounting, they are kept for 10 years from the closing of the financial year. Prospect data are kept for 3 years if no participation or registration in the Provider's events has taken place. The data processed are intended for authorised persons of the Provider. Under the conditions defined by the French Data Protection Act and the European Data Protection Regulation, natural persons have the right to access data concerning them, to rectify, query, restrict, port and erase such data. Data subjects also have the right to object at any time, for reasons relating to their particular situation, to processing of personal data based on the legitimate interest of the Provider, as well as the right to object to commercial prospecting. They also have the right to define general and specific directives setting out how they wish the above-mentioned rights to be exercised after their death. By email at the following address: contact@camping-le-rey.eu or by post at the following address: Camping Le Rey, 1 route de Lourdes - 64260 LOUVIE JUZON accompanied by a copy of a signed identity document. Data subjects have the right to lodge a complaint with the CNIL (French Data Protection Authority).

ARTICLE 17 - INTELLECTUAL PROPERTY

The content of the website www.camping-le-rey.eu is the property of the Provider and its partners and is protected by French and international intellectual property laws. Any total or partial reproduction of this content is strictly prohibited and may constitute the offence of counterfeiting. In addition, the Provider retains ownership of all intellectual property rights in the photographs, presentations, studies, designs, models, prototypes, etc., produced (even at the Customer's request) for the supply of the Services to the Customer. The Customer therefore undertakes not to reproduce or exploit said studies, designs, models and prototypes, etc., without the Provider's express, written and prior authorisation, which may be subject to a financial consideration.

ARTICLE 18 - GOVERNING LAW – LANGUAGE

These General Terms of Sale and the operations arising from them are governed by and subject to French law. These General Terms of Sale are drafted in French. Should they be translated into one or more foreign languages, only the French text shall prevail in the event of a dispute.

ARTICLE 19 – DISPUTES

All disputes which the purchase and sale transactions concluded under these general terms of sale may give rise to, concerning their validity, interpretation, performance, termination, consequences and follow-up and which could not be resolved between the Provider and the customer, shall be submitted to the competent courts under common law conditions. The Customer is informed that they may, in any event, in the event of a dispute, resort to conventional mediation or any other alternative dispute resolution method.

They may in particular have free recourse to the following Consumer Mediator :

online: www.sasmediationsolution-conso.fr ;

by post: Sas MEDIATION SOLUTION

222 Chemin de la Bergerie

01800 Saint Jean de Niost - France

Version applicable from 28/09/2026

